

## BMC HELIX OPERATIONS MANAGEMENT

# BMC Helix Operations Management: Fundamentals Migrating

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Course Code: ASSR-MIHM-2303

**Modality**

Instructor-Led Training (ILT)

**Duration**

2 Days

**Applicable Versions**BMC Helix Operations  
Management 23.3**Target Audience**

- Consultants
- Administrators

## Course Overview

BMC offers customers to migrate their data from TrueSight Operations Management to BMC Helix Operations Management. To ease and automate most of the migration process, BMC provides an out-of-the-box migration utility toolkit.

This training provides insight into migrating from TrueSight Operations Management (TSOM) to BMC Helix Operations Management (BHOM). This includes migrating monitoring configurations, event management rules and policies, and PATROL agents using the migration utility tools.

## Prerequisites

- NA

## Recommended Trainings

- NA

## Learning Objectives

- Provide an overview of the TSOM to BHOM migration
- Describe the steps of the migration
- Understand the usage of the BHOM Policy Migrator tool
- Migrate monitoring policies
- Migrate alarm policies
- Understand the PCM to Policy Converter tool
- Understand the BHOM PATROL Agent Migrator tool
- Migrate TSOM PATROL Agents to the BHOM tenant
- Understand the Event Migration Utility tool
- Migrate the event data

## Course Modules

### Module 1: Planning TSOM to BHOM Migration

- Overview of Migration Process
- Plan and Prepare Phase
- Build and Validation Phase
- Consume and Operate Phase

### Module 2: Migrating Policies

- Exploring Policy Migration Utility
- Migrating Monitoring Policies
- Migrating Alarm Policies

### Module 3: Migrating PATROL Configuration Files and PATROL Agents

- Exploring PCM to Policy Converter Tool
- Migrating PATROL Agents

### Module 4: Migrating Events

- Exploring Event Migration Utility Tool
- Migrating Event Classes

### Appendix: Common Issues for TSOM to BHOM Migration

- Common Issues with PATROL Agent Migration
- Common Issues with Monitoring Migration
- Common Issues with Event Migration

#### Discount Options

**Have multiple students?** Contact us to discuss hosting a private class for your organization.

Contact us for additional information 