BMC HELIX OPERATIONS MANAGEMENT

BMC Certified Associate: Helix Operations Management 23.x for Administrators & Consultants Online Exam

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Learning Path >

Certification Code: ASSR-CERT-HMAF-2330-CA

Modality	Duration	Applicable Versions	Target Audience
Online – Non-Proctored	2 Hours	BMC Helix Operations Management 23.3	• Administrators • Consultants

Purpose of Exam

BMC Helix Operations Management is a SaaS-based solution that covers monitoring, event management, and other ITOM capabilities. It features a modern user experience and automated workflows to streamline monitoring and event management.

The BMC Certified Associate: Helix Operations Management for Administrators & Consultants 23.x Online Exam will validate the technical competencies needed to successfully administer the functionality for BMC Helix Operations Management.

Skills Tested

Participants will be tested on their knowledge of the following:

- Identify roles in BMC Helix Operations Management
- List the operational features and benefits of BMC Helix Operations Management
- Access and navigate the BMC Helix Operations Management console
- Configure Deployment Packages
- Create Custom Packages
- Deploy Packages
- Create policies
- Configure Event and Blackout Policies
- Monitor and manage events
- Create users in BMC Helix Portal
- Create Groups and Roles and assign permissions
- Configure Authorization Profile

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).

Prerequisites

- NA

Recommended BMC Software Courses to Prepare for the Certification

The following courses offered by BMC Education Services prepare the participants to take the Certified Associate exam and also improve their knowledge and skill level to help build proficiency with the solution:

- BMC Helix Operations Management 23.x: Fundamentals Administering (ILT/VILT)
- BMC Helix Operations Management 23.x: Fundamentals Designing Dashboards (ILT/VILT)
- All the courses available in BMC Helix Operations Management: Essential Subscription - Administrators & Consultants

For more information about BMC Education Services, visit **www.bmc.com/education.**
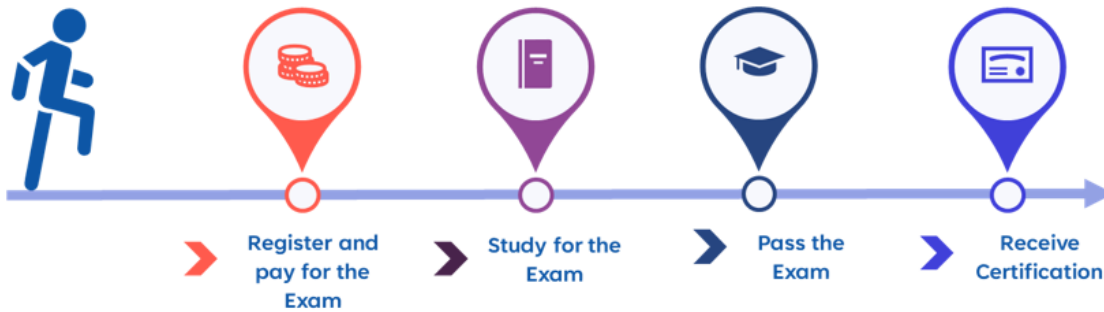
Getting Started

Step 1. Take the recommended courses for the Certified Associate learning path. Purchase the required exam (attempts)

Step 2. Study and prepare for the exam. BMC recommends 6 weeks and also a minimum of [3] months experience with the product before taking the exam.

Step 3. Take and pass the exam.

Step 4. If you have failed the exam, purchase another exam attempt, and start at step 2.

Register and pay for the Exam → Study for the Exam → Pass the Exam → Receive Certification

Examination Details

- Exam is an online exam.
- Further details and terms and conditions are available in the **BMC Certifications Program Guide** and **BMC Education Certification Policy**.

Additional Recommended Resources to Study

- BMC Helix Operations Management Product Documentation
- BMC Helix Operations Management Communities

Recommended Experience

- Minimum 3 months experience deploying, operating or administering BMC Helix Operations Management

Retake Policy

- Participants who fail the Certification exam may register and pay for an exam and then make another attempt after waiting one week
- Participants are limited to 4 attempts per year

Exam Registration

Choose from the following options to register for a BMC Education Services Exam:

- Register online for BMC Software certification exam at: www.bmc.com/education
- Contact your **BMC Education Advisor** for help with registration

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Discount Options 🌐
Have multiple students? Contact us to discuss hosting a private class for your organization.
Contact us for additional information 🌐

For more information about BMC Education Services, visit **www.bmc.com/education**.